

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL066011	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R-C 11/19/2015
NAME OF PROVIDER OR SUPPLIER RICH SQUARE MANOR		STREET ADDRESS, CITY, STATE, ZIP CODE 400 N MAIN STREET RICH SQUARE, NC 27869		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments This is a Report of a Complaint Follow-up performed by Greg Cates and Frank Strickland on November 19, 2015. Some of the previously cited deficiencies have not been corrected therefore further action is required.	{C 000}		
{C 160}	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: I. Based on observation the exterior of the facility is not maintained in good repair. Exterior construction is damaged and in need of repair. A. Finding on November 19, 2015: 2. Outside the Dining Area - A support post for the fence is failing causing the fence to lean over.	{C 160}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;	{C 164}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{C 164}	<p>Continued From page 1</p> <p>(2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: I. Based on observation that facility has not maintained the facility furnishings in good repair as evidenced by marred and and damaged furniture and furnishings that require repair or replacement.</p> <p>A. Findings on November 19, 2015:</p> <p>10. Dining Room - The serving table plastic laminate finish is delaminating from the serving table.</p> <p>11. Nurses' Station a. The plastic laminate finish is delaminating from the countertop. b. The counter drawers are damaged. c. The drawers have missing pull knobs or handles.</p> <p>13. Primary Care Manager's Office a. The laminate finish is detaching at the corner of the cabinet.</p> <p>II. Based on observation that facility has not maintained the facility walls, ceilings and floors in good repair and clean as evidenced by damages, marred surfaces and floors that require maintenance, or repair or cleaning.</p> <p>A. Findings on November 19, 2015:</p> <p>1. Conference Room a. The carpet is stained.</p>	{C 164}		

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{C 164}	Continued From page 2 7. Community Bath Adjacent to Room #8 b. The ceiling is damaged above the water closet stall. 8. Living Area a. The carpet is stained. 9. Primary Care Manager's Office a. The flooring wall base is missing at the cabinet and another section of the base is detaching from the wall. 11. Nurses' Station Med Closet a. The wall at the sink has damage caused by the removal of a wall mounted fixture. b. The ceiling is stained at the HVAC register. 12. Staff Lounge b. The ceiling is stained around the supply air register. 13. Dining Room - The walls and doors are marred and scuffed.	{C 164}		